



I'm Terri-Anne, your Parent Support Advisor at BB,
Families tend to get in touch with me when they have a concern or a query.

An email, call or text is the easiest way to get in contact,
If I'm unable to answer, leave a message and I'll be sure to ring you back.

As we welcome families in, we recognise the strain
That the new 'normal' presents and we really feel your pain!
Ordinarily we'd greet you with welcome open arms,
Currently health and safety dictates that adult distancing mitigates risk of harm.

The start of any term can raise worries in your head,
It's hard for us to meet in person but there's things we can do instead.
The same advice, support and reassurance can be offered by telephone,
Let me know a convenient time to be able to talk with you at work or home.

There really is 'no silly question' or a matter that's too big or small,
We want the families we connect with to feel supported after all.
You trust your children into our care and it's important that you know,
We're happy to work alongside you and will delight in watching your children grow.

Text or Call: 07903 613074 E: Terri-anne.old@celticcross.education